

March 25, 2010

TO: Don Meckley, V. P. Operations, D. M. Bowman, Inc.  
Dean Price, Terminal Manager, Williamsport, MD

This letter is a testimonial to the driver's seat cushion you presented to me several months ago. I want to extend to you a very positive evaluation because to me this cushion is a "God Send". In effect the comfort it affords has given me a whole new lease on my truck-driving career. I have been driving "tractor-trailer Rigs" in various over-the-road operations for over 30 years and I am 62 years old.

Having developed severe arthritis in my right hip about 15 years ago, at time the pain in my hip was excruciating, walking was unbearable and at best driving was difficult. Then during the summer of 2000 I was forced to have an operation resulting in a total hip replacement and an introduction to limited mobility. Return to work as a driver with D. M. Bowman was made possible with a lot of assistance and consideration from the Terminal Manager, Driver Manager and Load Coordinator. However, long periods of time in the driver's seat would cause leg cramps, soreness and numbness in my hip and thighs. The addition of Volvo trucks in the D. M. Bowman fleet would lessen these discomforts somewhat, but with this new driver's seat cushion (which I consider to be orthopedic in nature). I no longer have either cramps or numbness in my hips or legs. When I go home from work the cushion goes with me in my car. I make frequent trips to New York on weekends to see my favorite waitress (turned fiancé) and as much as I love her, I wouldn't even consider making the trip without my Custom Comfort seat cushion.

This Custom Comfort orthopedic seat cushion is heaven sent. I can't say enough good things about it and sincerely extend my appreciation to all who made it available to me. I would whole heartedly recommend it to every driver who would like to experience an increased level of comfort during long driving periods.

Thank you.

Jim Lyle  
Driver, D. M. Bowman, Inc.  
Member – Road Team  
Hall of Fame  
Million Mile Club  
Driver Trainer